

Appendix A

Community Survey Questions



Highway 87 Corridor Study

VTA wants to hear from Highway 87 commuters. Please tell us about your trip that takes you onto or adjacent to Highway 87. Your responses will help us determine the existing needs on the highway corridor and to plan for the future.

Survey participants will be entered in a drawing for the chance to win an **Amazon \$25 gift card**. The gift cards will be randomly awarded to four lucky survey respondents who provide their email at the end of the survey *and* submit the survey.



Your locations will help us determine where trips along Highway 87 are beginning and where they are ending. Travel patterns and trends will help plan future needs of the corridor. We will not send, publish or share your address.

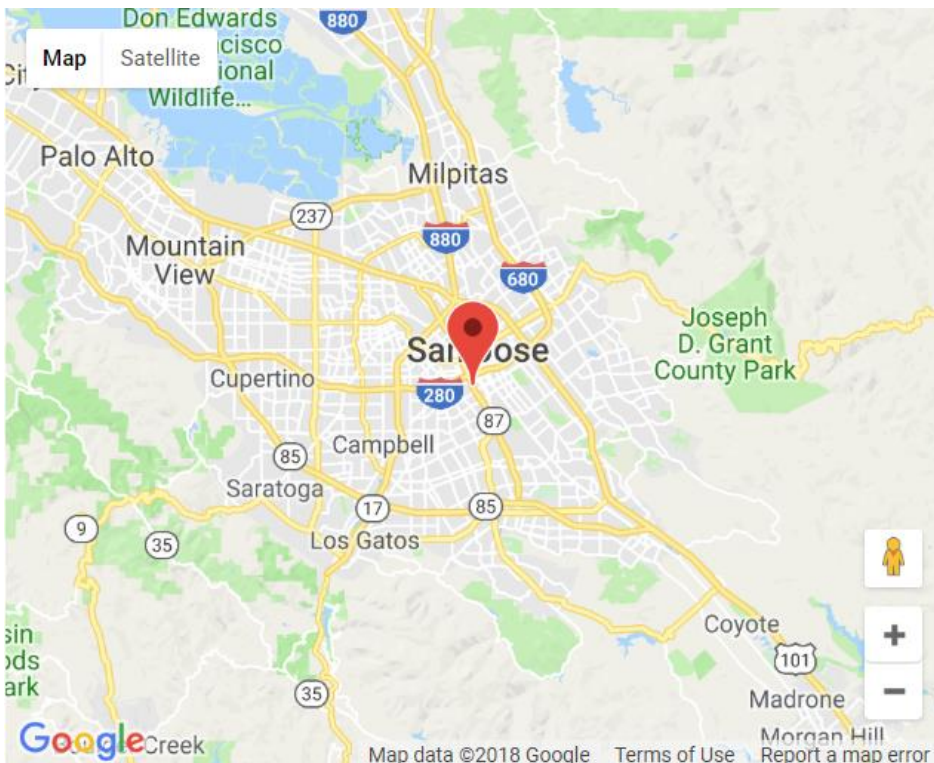
Where do you live?

Or, if you prefer, move the red pin to your work or school location. On a smartphone, use two fingers to move the map and hold your finger on the pin before dragging it.



Where do you work
or study?

Or, if you prefer, move the red pin to your work or school location. On a smartphone, use two fingers to move the map and hold your finger on the pin before dragging it.



How often do you travel along Highway 87?

- ☐ Daily
- ☐ At least once a week
- ☐ At least once a month
- ☐ At least once a year
- ☐ Never

What time(s) of day do you typically travel along Highway 87 (select all that apply)

- ☐ Early morning (5-7 AM)
- ☐ Morning rush (7-9 AM)
- ☐ Midday (9 AM-3 PM)
- ☐ Mid-afternoon (3-5 PM)
- ☐ Afternoon rush (5-7 PM)
- ☐ Evening or dawn (7 PM-5 AM)

What is your most common mode of transportation along Highway 87? (select one) *

- ☐ Drive alone
- ☐ Carpool
- ☐ Light rail
- ☐ Bus
- ☐ Uber/Lyft/taxi
- ☐ Bike
- ☐ Walk
- ☐ Company Shuttle
- ☐ Motorcycle
- ☐ I do not travel along Highway 87

What other mode(s) do you use on Highway 87? (select all that apply)

- ☐ Drive alone
- ☐ Carpool
- ☐ Light rail
- ☐ Bus
- ☐ Uber/Lyft/taxi
- ☐ Bike
- ☐ Walk
- ☐ Company Shuttle
- ☐ Motorcycle
- ☐ Other

What would motivate you to carpool? (select all that apply)

- ☐ Financial incentives for driving less
- ☐ If I can find carpool match on apps like Scoop
- ☐ Not having to drive as often
- ☐ Significant travel time savings in carpool lane
- ☐ Preferential parking for carpool
- ☐ Reliable carpool options like Uber Pool/Lyft Line
- ☐ Other

How many people ride in your carpool/rideshare car (including driver)?

If the company shuttle was not available, how would you get to work?

- ☐ Drive alone
- ☐ Carpool
- ☐ Light rail
- ☐ Bus
- ☐ Caltrain
- ☐ Uber/Lyft/taxi
- ☐ Bike
- ☐ Walk
- ☐ Motorcycle
- ☐ Would work elsewhere

How often do you use public transit along Highway 87?

- ☐ Daily
- ☐ At least once a week
- ☐ At least once a month
- ☐ At least once a year

How do you get to and from the public transit stops?

- ☐ Walk
- ☐ Bike
- ☐ Dropped off
- ☐ Park and ride
- ☐ Other

Have you tried taking public transit along Highway 87?

- ☐ Yes
- ☐ No

What would motivate you to take public transit more regularly? (select all that apply)

- ☐ Better travel options for the first and last miles

- Financial incentives for driving less
- More frequent and reliable service
- Faster travel times
- Other

Why haven't you tried taking public transit? (check all that apply)

- Public transit stops are too far from where I live
- Public transit stops are too far from where I work
- Travel distance is too short so favorable for driving
- Midday vehicle needs
- Concerns about being able to travel by car in an emergency
- Public transit takes longer than driving
- Too many transfers
- Other

What would motivate you to bike more regularly? (select all that apply)

- Continuous bike lane/trail without gaps
- Well maintained bike ways
- Wayfinding signs along bike route
- More accessible bike racks in transit vehicles
- Bike lockers at transit stations
- Other

Why haven't you tried biking? (select all that apply)

- It's too far to bike
- I don't own a bike
- The bike lane/trail network does not cover the places I go to
- I don't feel comfortable biking on the road, even on bike lanes
- I would have trouble taking my bike on transit or leaving it at the stop

Have you tried biking on the Highway 87 trail (the trail that is parallel and located on the east side of Highway 87)?

- ☐ Yes
- ☐ No

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Next you will see potential ideas for enhancing commuting options along Highway 87. Please rate your level of support for each one.

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Part-time Freeway Shoulder Use

(This may eliminate emergency parking) Please indicate your level of support for the following strategies



Part-time shoulder use for buses

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Part-time shoulder use for carpoolers and buses

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Part-time shoulder use for all vehicles as a regular lane

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-

Express Lanes

Please indicate your level of support for the following strategies



(Express Lanes, also referred to as high occupancy toll lanes, generally provide a higher level of commute reliability for carpoolers and carpool lane eligible commuters for free and for solo commuters for a fee. An example is the SR 237 Express Lanes that are already in operation at the SR 237/I-880 interchange.)

Convert carpool lanes to Express Lanes on Highway 87

- ☐ Strongly Oppose
- ☐ Oppose
- ☐ Neutral
- ☐ Support
- ☐ Strongly Support

Traveler Information

Please indicate your level of support for the following strategies



Add new changeable message signs and other information devices along the freeway

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Provide mobile phone apps (that provide better real-time information to me about travel options for my trip)

- ☐ Strongly Oppose
- ☐ Oppose
- ☐ Neutral
- ☐ Support
- ☐ Strongly Support

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Bike Facility Improvements (along Highway 87)

Please indicate your level of support for the following strategies



Provide missing connections in the bicycle facilities

- ☐ Strongly Oppose
- ☐ Oppose
- ☐ Neutral
- ☐ Support
- ☐ Strongly Support



Improve pavement conditions on bicycle facilities

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Provide barrier-separated bicycle lanes

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Improve wayfinding and other signing for bicyclists and pedestrians

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Improve trail lighting for pedestrians and bicyclists

- ☐ Strongly Oppose
- ☐ Oppose
- ☐ Neutral
- ☐ Support
- ☐ Strongly Support

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Transit Facility Improvements (along Highway 87)

Please indicate your level of support for the following strategies



Provide improved lighting at public transit stops

- ☐ Strongly Oppose
- ☐ Oppose
- ☐ Neutral
- ☐ Support
- ☐ Strongly Support



Improve pedestrian access to public transit stops including light rail stations (e.g., improve connections such as sidewalks)

- ☐ Strongly Oppose
- ☐ Oppose
- ☐ Neutral
- ☐ Support
- ☐ Strongly Support

Alternative Transportation

Please indicate your level of support for the following strategies



Make available more private on-demand shuttle services (e.g., Chariot)

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Implement innovative incentive programs to promote non-auto options, for driving less, for driving at different times outside normal commute hours, etc.

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Implement innovate incentive programs to promote more use of public transit, etc.

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Implement innovate bike programs that would make biking a more attractive option such as bike sharing, e-bike leasing, etc.

- ☐ Strongly Oppose
 - ☐ Oppose
 - ☐ Neutral
 - ☐ Support
 - ☐ Strongly Support
-



Install better or more bike lockers

- ☐ Strongly Oppose
☐ Oppose
☐ Neutral
☐ Support
☐ Strongly Support

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If you have other ideas for improving commute options along Highway 87, please specify:

What is the most important change that could be made to improve how you commute or allow you to change to another commute option along Highway 87?

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Optional Questions

These optional questions will help us understand the reach of our survey. Your personal information will not be shared outside of the study team.

Age

Employment

Annual Household Income

If you are interested in participating in the gift card raffle, please provide your email:

Please click the Submit button below to complete the survey.